



CYBER
FORWARD

Information Security Playbook

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CRAFTING YOUR CYBERSECURITY FUTURE

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FORWARD

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System Security Plan

Plan of Action & Milestones



Access Control Policy

Account Types

- Elevated Privilege
- Limited Privilege

Group Types

- CUI Access
- No CUI access

Information Types

- CUI
- Non-CUI

Role Types

- Administrator (Elevated Privilege, No CUI Access): builds, manages, maintains, secures & operates information technology.
 - Administrator accounts will be audited monthly and will only be used for administration activities
- Approver (Limited Privilege): authorizes account creation/termination, remote/wireless/mobile/external-system access, placing information in publicly accessible locations and CUI access
 - Approver designation documented in formal document, which is updated (at least) monthly.
 - Approval authority must be appointed and not assumed.
- Auditor (Limited Privilege): reviews appropriate activities for compliance
- User (Limited Privilege): interacts with systems to access appropriate workplace applications
 - All user accounts will maintain least privilege required to perform essential work functions
- Process User: a restricted user account created specifically for a system or service process
 - Processes can only be run from a process user account
 - Process user accounts can only be used to run designated system or service processes

Information Flow Controls

- Outside traffic that claims to be from within the organization will be blocked at the boundary
- Web requests to the Internet will flow through monitored and controlled access points
 - Specific transaction may require exceptions
- CUI data will only be maintained or transferred within a secure environment using secure means
- Lateral movement should be limited to appropriate network resources (web, mail, DNS, NTP, etc.)

User Session Limitations

- Individuals must use user (rather than administrator) accounts to access CUI data
- Accounts locked after 5 unsuccessful attempts within 15 minutes & require administrator actions
- Screen savers set to initiate ≥ 30 minutes of inactivity and require password use to unlock
- Screen savers completely obfuscate any data on the screen
- Sessions terminated after 6 hours of inactivity and require users to log back into system

Remote Access

- Remote access restricted to recognized devices over TLS connections in VPN tunnels using multi-factor authentication traveling through managed access points
- Remote users must consent to same monitoring/auditing as local users
- Remote access must be appropriately authorized and travel through managed access control points
- Authorizes remote administration and monitoring of corporate devices and data
- Remotely accessed CUI must remain on managed devices

Wireless/Mobile Access

- Wireless access restricted to authorized users on specific devices using WPA2 encryption
- Mobile devices must use whole-device encryption mechanisms

External Systems

- External system access limited to read-only devices; exceptions require senior management approval
- Data exfiltration will occur through specified transaction types (company specific)



Security Awareness and Training Policy

Note: Cyber Forward is responsible for all training material content.

Security Awareness Training

- All personnel will receive basic security awareness training as part of initial training and recurring annually thereafter.
- All personnel will be made aware of organizational cyber security policies.
- Topics include:
 - CUI identification & individual responsibilities
 - Insider Threat—how to recognize
 - Incident Response—how to recognize & who to call
 - Continuity of Operations—where to save files
 - Attack vectors (Social Engineering, Phishing, Malware, etc.)
 - Media Use (e.g. paragraph markings, storage, transportation & sanitation procedures)
 - Password complexity requirements
 - Multi-Factor Authentication Basics
 - Safe web surfing tips
 - Encryption Basics

Administrator Role-Based Security Training

- Focuses on procedures required to implement cyber security policies.
- Topics Include:
 - CUI Responsibilities
 - Insider Threat—measures to mitigate
 - Incident Response—what to do
 - Continuity of Operations—what to do
 - Configuration Management procedures
 - Network Monitoring Procedures
 - Digital Media sanitation procedures—reformatting media, etc.

Manager Role-Based Security Training

- Emphasizes senior leader cyber security considerations.
- Topics Include:
 - Employee authorizations requiring their approval
 - Insider threat detection
 - Incident Response considerations
 - Risk Management considerations
 - Audit report considerations
 - Patch management considerations
 - System Security Plan
 - Risk Assessment
 - Continuity of Operations—management
 - Supply Chain

Incident Response Personnel Role-Based Security Training

- Emphasizes individual's role in incident response.
- Topics Include:
 - Incident Response plan
 - Incident Response test plan
 - Reporting Requirements
 - Reporting Timelines
 - Requesting Incident Response assistance